

Trusted Choice Highlights

November 2021

Trusted Choice Board of Directors

Jon Jensen, Chair	SC
Bob Rusbuldt*	IIABA
Tara Purvis	KY
Scott Stanford	NJ
Robbie Moore	GA
Clinton Graham	MS
Jeff Schlitt	FL
Brian Harrison	MO
Katherine Watson	OH

Trusted Choice® Company Partners

AAA of Minnesota and

lowa

Acadia Insurance Company Co-operative Insurance

Allstate Independent

Agents

The Beacon

Mutual Insurance Company Dryden Mutual Insurance

Berkley Aspire

Berkley Mid-Atlantic Group EMC Insurance Companies Company

Berkley North Pacific GroupEncompass Insurance

Berkley Regional Specialty Foremost, A Farmers

Insurance

Berkley Southeast

Insurance Group

Broome Co-

operative Insurance

Company

Central Insurance

Companies

Continental Western Group The Hartford

Community Mutual

Companies

The Cumberland Insurance Integrity Insurance

Group

Company

Insurance Company

Franklin Mutual Insurance

Company

Frontline Insurance

Frontline Insurance

Unlimited

Grange Insurance

Hartford Steam

Boiler (HSB)

InsurBanc

Iowa Mutual Insurance

Company

Kingstone Insurance

Liberty Mutual Insurance

The Main Street America

Group

Markel Corporation

MMG Insurance

Mutual Benefit Group

The National Security

Group

Nationwide Insurance

Ohio Mutual Insurance

Group

Progressive

Rain and Hail, a Chubb

Company

Risk Innovations, LLC

Safeco Insurance

Selective Insurance

Company of America

Travelers

Union Mutual of Vermont

Union Standard Insurance

Group

W.R. Berkley Corporation

Western National Insurance Group

Westfield Insurance





20th Anniversary





Choose Local



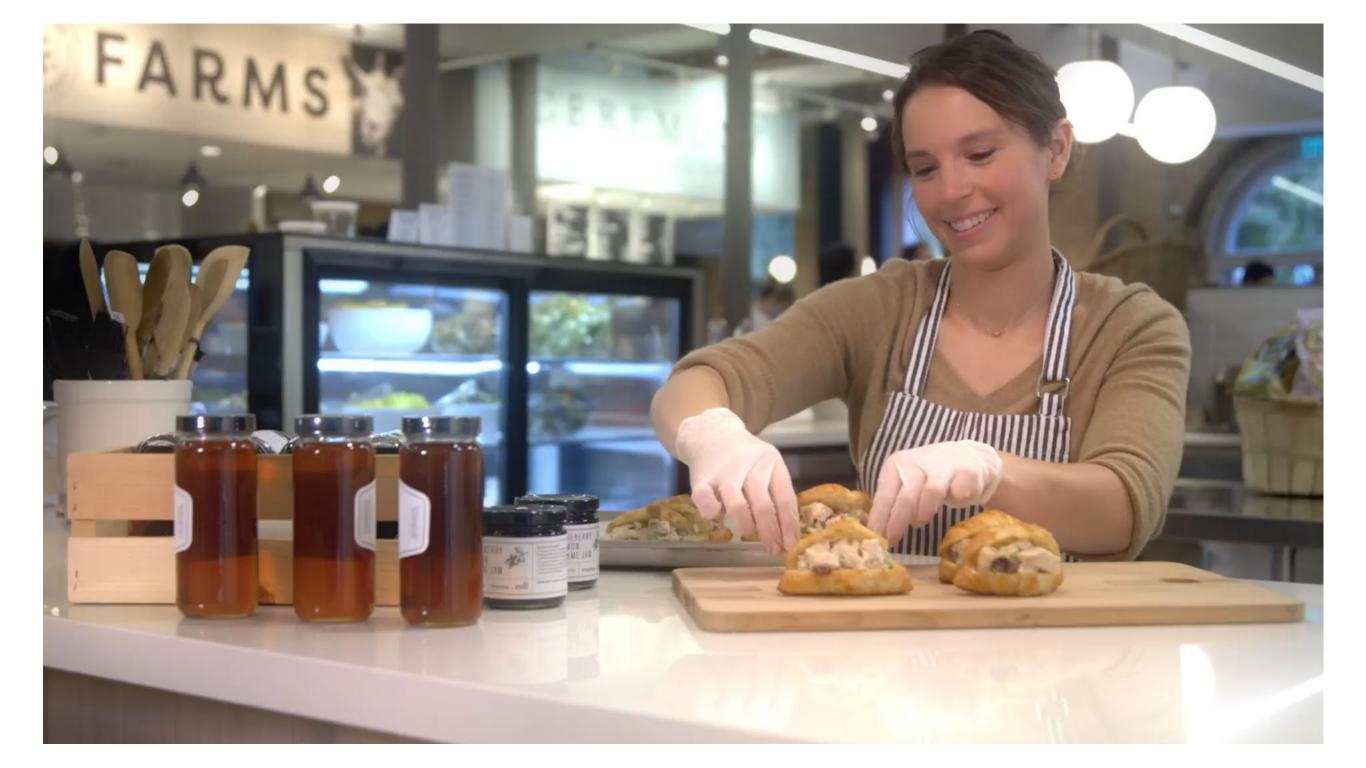






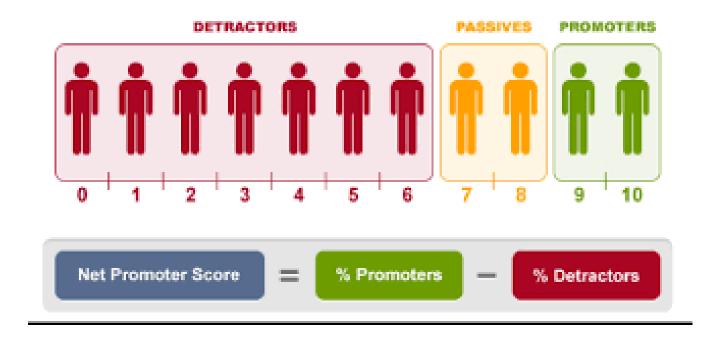


Campaign Assets



Net Promoter Score (NPS)

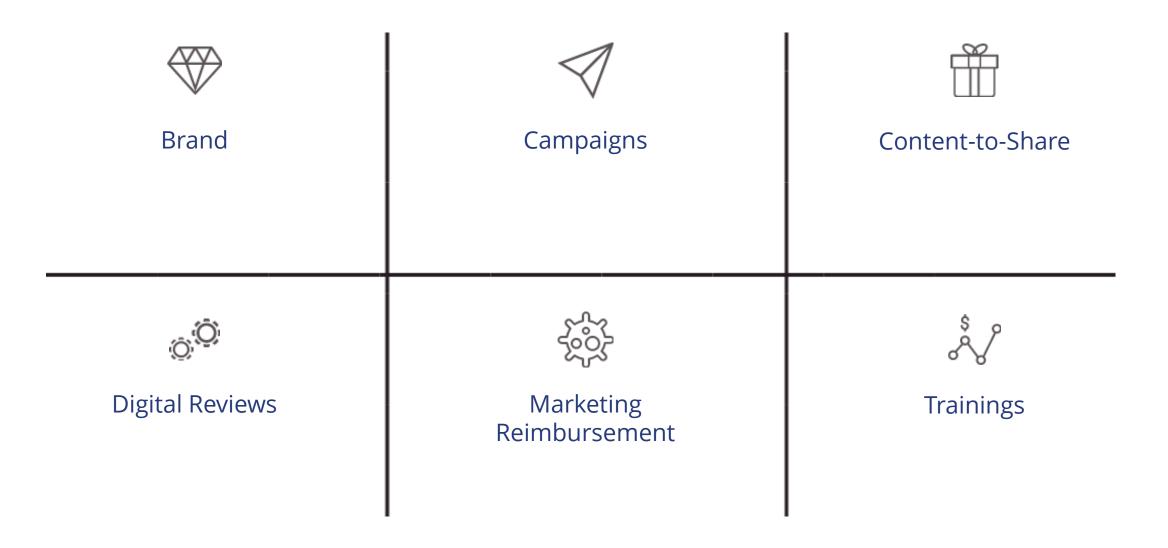
- 2021 Q1 67
- 2021 Q2 60
- 2021 Q3 68
- 2021 Q4 Goal 69





Program Highlights

OUR SERVICES





Our Member Program Goals



Digital Reviews

+150%

More Digital Reviews completed in 2021 YTD vs 2020





Digital Reviews completed in 49 states (+DC)



+67%

customizations completed in 2021 YTD vs 2020



Requests Breakdown

41%

Video

30%

Digital Ads (including social graphics)

29%

Print ads



Most requested campaign in 2021:

"Big Picture"





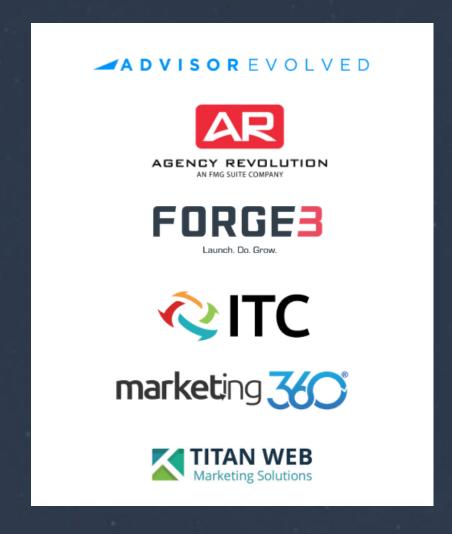




OUR INSURANCE AGENTS



Preferred Partners Program



100+

Agencies have updated their websites since launch

Preferred Partners Program

Member feedback:

"Without changing anything else in our process, within 2 weeks we saw an uptick of roughly 50% in web traffic and leads"

Ralph Giem
Paradox Ins. Agency, Montana

Preferred Partners Program

Member feedback:

"I could not have been more pleased with the folks at Forge3. They did great job!

Our SEO has improved and more keywords are being picked up since creating our new site!"

Charles McCollum Manry & Heston, Inc., Georgia

Website Highlights

New Trusted Choice Website Launched March 2021



Increased Engagement

New Trusted Choice Website Launched March 2021

+178%

Homepage views



More website visitors



Member Email Highlight:

Most popular email in 2021:

Trusted Choice MLB Campaign Promo





35% open rate



New Product in Development

Members will gain insights on:

- Traffic volume and sources
- Top keywords
- Referring domains
- Competitor analysis
- And more





New Trainings- Social Media



Basic



Beginner



Advanced

THANK YOU!

